



CANCELLATION/NO-SHOW POLICY | IMAGING SERVICES | PET SCANS & NUCLEAR MEDICINE

CANCELLATION/NO-SHOW POLICY

We understand that there are times when you must miss your appointment due to emergencies or obligations for work or family. However, your imaging study requires radiopharmaceuticals that must be ordered 24 hours prior to your study.

Therefore, if an appointment is not cancelled at least 24 hours prior to your scheduled appointment you will be charged for the actual cost of the radiopharmaceuticals that have already been ordered which will have to be discarded (and cannot be re-used).

For a PET scan or a PET bone scan the radiopharmaceutical is \$165 and your account will be assessed that amount.

For Nuclear Medicine Studies the price is variable per study and can range from \$20 –\$4000 and your account will be assessed the exact cost of the actual radiopharmaceutical discarded.

As a courtesy, we do make reminder calls 24 hours prior to your imaging study.

RE-SCHEDULING/ACCOUNT BALANCES

We will require that patients with balances pay their balance prior to receiving further services by our practice.

Patients who have questions about their bills or would like to discuss various payment options may call and ask to speak to a Radiology Financial Counselor with whom they can review their account and concerns.

I have read and understand this Cancellation No-Show policy and agree to be bound by its terms.

Signature (Patient/Legal Guardian)

Relationship to Patient

Printed Name

Date